

EASY TO REGISTER. EASY TO USE.

Get to know the full value of myCigna.



The myCigna website can help you manage your claims and has tips for staying healthy, your financial wellness, and more.



Register today¹

1. Go to **myCigna.com** and select “Register Now”
2. **Enter** the requested information²
3. **Confirm** your identity
4. **Create** your security information and provide your primary email address
5. **Review** and submit



Feel better-protected

Cigna is as committed to helping protect your health information. That’s why we take certain steps to enhance the security of your personal health information on the myCigna website and app.

- › **Enhanced registration**
- › **Two-step authentication**



Get the myCigna Mobile App³

- › Access your account on-the-go
- › Store and organize info right on your smartphone
- › Easy and simple navigation

Download the myCigna Mobile App from the App StoreSM or Google Play StoreTM



If you need assistance please call Cigna Customer Service:

Customer Service
1.800.Cigna24 (1-800-244-6224)
24 hours a day, 365 days a
year

TTY/TDD Service
(For callers who are deaf or hard of hearing)
Dial 711 and follow the prompts
24 hours a day, 365 days a year

Together, all the way.®





Enhanced registration

When you register for the first time on the myCigna website or app, you'll be required to provide a primary email address. Having an email address helps Cigna better protect the information in your myCigna account. We can send automatic alerts when you update your email or password. Your email address also can be used when you need help recovering your myCigna user ID or password.

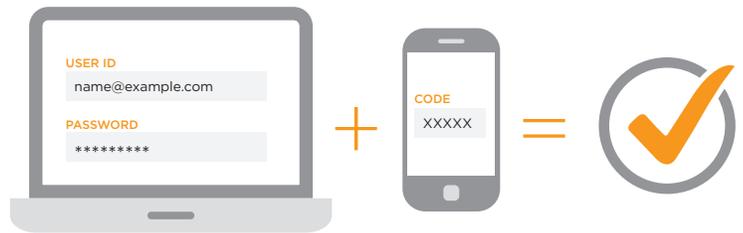


Two-step authentication

With two-step authentication, you have an extra layer of security to your myCigna account to further protect your claim, health and account information.

1. First, you'll need **to add, update and verify your contact information.**

2. Once you enable two-step authentication and log in to your myCigna account, you'll be asked **to enter your user ID and password, as well as a six digit code that will be sent to either your email address or mobile phone number.** You'll also be offered to select "Remember this Device." If this choice is selected, you won't be prompted for a code each time you log in to your myCigna account from that device.



Questions?

If you have any questions about the myCigna registration process, call the number on our website under "Contact Us." Customer service representatives are ready to speak with you 24/7/365.

1. If you cannot log on, please call us to submit your claim. Once the claim is submitted you can register and view claim statuses.
2. You may need to supply your social security or ITIN#. A questionnaire can be completed if you do not want to supply your SS or ITIN#.
3. Please refer to your phone's manufacturer for your phone's specific capabilities. The downloading and use of the myCigna Mobile app is subject to the terms and conditions of the app and the online stores from which it is downloaded. Standard mobile phone carrier and data usage charges apply.

Together, all the way.®



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